



Reach  
FOR NEW  
Heights

TREE ADVENTURES

# *School Info Pack*

*Your complete guide to an unforgettable outdoor learning experience*



*TREE ADVENTURES IS AN APPROVED ADVENTURE ACTIVITY OPERATOR (AAO 324)*

# PREPARATION FOR YOUR VISIT

*Please read this information carefully before your visit to ensure a stress-free adventure.*

*Teachers/group organisers are welcome to book a free of charge visit to the park to experience our activities and customer service prior to considering us for your programme.*

## **BOOKING YOUR SCHOOL TRIP**

Booking with Tree Adventures is easy, just choose your date, time, and activities, and we'll take care of the rest. Our team is here to ensure a fun, safe, and educational experience for your students.

Please contact us by [email](#) or call 0800 TARZAN to discuss your booking requirements.

**A \$10 deposit per student is required to confirm your booking.** If your accounts team needs a purchase order, please send it through ASAP.

## **RESCHEDULING & CANCELLATION POLICY**

**To reschedule or cancel, notify us by 5pm two days before your visit.** After this, your deposit becomes a cancellation fee. If notified in time, the deposit is fully refundable or transferable.

*"The amazing opportunities created at Tree Adventures provides our student groups with a wonderful environment to build self-confidence, self-esteem, cooperation and resilience. Our students and staff love the challenging, but safe, high ropes courses that motivate our students to push themselves to succeed." - Gary Wood, Hikoi Ki Te Taha Programme, Northcross Intermediate*

## **CHANGES IN GROUP SIZE**

Please confirm final student numbers as your booking approaches. If the number drops by more than 5 and you don't notify us by 5pm two days prior, a \$10 fee per absent student (beyond the first 5) will apply. This policy accounts for last-minute absences while ensuring we staff appropriately.

Any additional participants, including teachers and supervisors, must be booked early, as space may be limited due to other bookings.

## **RISK DISCLOSURE FORMS & GROUP LIST**

One attending teacher must complete a digital risk disclosure form, and a list of students' full names must be emailed to us before your visit. All adults participating must also complete their own form. Forms are available via the "View Required Documents" link in your invoice or confirmation email.

# SAFETY IS OUR #1 PRIORITY

## ADULTS HELP MONITOR & SUPPORT, NOT JUST SUPERVISE

### INDUSTRY CERTIFICATION

Tree Adventures is a Worksafe registered adventure activity operator (AAO 324). This means our organisation is registered, independently audited and certified through Qualworx to ensure our compliance with the Health and Safety At Work Act (adventure activities) Regulations.

### OUR SAFETY EQUIPMENT

We use safety equipment of the highest quality which is specifically designed for adventure parks. All customers wear a climbing harness and helmet, and use a smart carabiner system called Clic-it, which protects against accidental disconnection from the safety cables while undertaking the activities.

[Find out more about the Clic-it system.](#)

### PARK STAFF

Our Park Staff are friendly, professional and highly trained individuals who take pride in facilitating fun, safe and rewarding programmes to students of all ages and abilities. We provide a welcoming and relaxed environment where the focus is always on participant safety, challenging perceived limitations and encouraging personal growth. Our Park Staff receive comprehensive training and undergo an internal competency assessment every four months.

### SUPERVISION EXPECTATIONS & RESPONSIBILITIES

The school must provide enough adults to ensure adequate supervision (see “supervision ratios” on [pg. 5](#)). While our staff supervise throughout, the spread of activities requires adult supervisors to actively assist by:

- Attending the safety briefing, regardless of participation
- Actively supervising students on the courses
- Following Park Staff instructions
- Reporting any safety or behaviour concerns

Adults don't need to be assigned to specific student groups, as this can reduce activity time.

**PLEASE NOTE:** adult participation is to support students, not for independent climbing or personal enjoyment.

If you are not able to meet our supervision requirements, please let us know. We may still be able to accommodate you, but adults will not be able to participate (unless assistance is required) and we may have to limit which courses the students have access to.

### SPECIAL NEEDS & MEDICAL CONDITIONS

Please inform us of any medical conditions, allergies, disabilities, or special needs at check-in so our staff can provide appropriate support. Students may be given a discreet wristband to help staff respond appropriately if needed.



# YOUR VISIT



*WATCH OUR PROMO VIDEO*



## **1. Welcome & Safety Briefing:**

Upon arrival, your group will be assigned a base area and receive a briefing on the day's plan and responsibilities.



## **2. Gear Fitting & Training:**

Students are fitted with safety gear and receive thorough training before starting activities, including a supervised practice course.



## **3. Climbing Activities:**

Students complete age-appropriate aerial obstacle courses including ziplines, with supervision required throughout.



## **4. Optional Breaks:**

Breaks are flexible and encouraged to maintain energy, with some schools opting to split time with nearby Woodhill Mountain Bike Park.



## **5. Final Wind Down & Gear Return:**

Course access winds down 30 mins before departure to allow time for students to finish, return equipment, and ensure everyone is accounted for.



## **6. Return to School:**

We encourage you to engage with the students after your visit to deepen learning and maximise the educational value of the experience.

# PROGRAMMES & PRICING

| Programme | Years | Maximum Classes                    | Timetable                 |              |           |                 | Price    |
|-----------|-------|------------------------------------|---------------------------|--------------|-----------|-----------------|----------|
|           |       |                                    | Welcome & Safety Briefing | Activities   | Wind Down | Duration        |          |
| Short     | 1 – 6 | 1 class                            | 45 mins to 1 hr           | 1.5 hrs      | 30 mins   | Up to 3 hours   | \$37.00* |
|           | 7+    | 2 classes (for full 3 hrs only)    | 1.5 hrs                   | 1 hr         | 30 mins   |                 |          |
| Standard  | 1 – 3 | 1 class                            | 45 mins to 1 hr           | 2.5 hrs      | 30 mins   | Up to 4 hours   | \$40.50* |
|           | 4 – 6 | 2 classes                          | 1.5 hrs                   | 2 hrs        | 30 mins   |                 |          |
|           | 7+    | 3 classes (may require extra time) | 2 to 2.5 hrs              | 2 to 2.5 hrs | 30 mins   | Up to 4-5 hours |          |

| Accessible Courses**       |        |        |        |        |         |
|----------------------------|--------|--------|--------|--------|---------|
| Student Year               | 1      | 2 to 3 | 4 to 6 | 7 to 8 | 9 to 13 |
| Courses Available          | 1 only | 1 to 4 | 1 to 6 | 1 to 8 | 1 to 10 |
| Minimum Height Requirement | 1.1m   | 1.2m   | 1.3m   | 1.4m   | 1.5m    |

\*These prices are only available during the week outside of holiday periods.

\*\*To ensure safety, as well as time for students to enjoy the activities, we have restrictions on the number of classes that may attend at one time (based on an average class size of 25 to 30 students). This depends on the year group of the students as well as the programme booked. If you have smaller classes, it may be possible to accommodate more at a time. Please [contact us](#) if you would like to discuss this.

**PLEASE NOTE:** The minimum height requirement supersedes the year group when determining which courses students have access to, and wristbands may be used to indicate this. Students are not expected to be able to complete all accessible course within the programme timeframe.

| Supervision Ratios*** |                            |                          |                          |                           |
|-----------------------|----------------------------|--------------------------|--------------------------|---------------------------|
| Years                 | 1 & 2                      | 3 – 8                    | 9 - 11                   | 12 & 13                   |
| Adults : Students     | 1 : 2 participating adults | 1 : 6 supervising adults | 1 : 8 supervising adults | 1 : 30 supervising adults |

\*\*\*Participating teachers and adults must be booked to ensure equipment availability. **Adult participation is only required for year 1 & 2 students.**

- Teachers - participation is free of charge for up to 4 per session
- Participating adult supervisors - \$25 per person (incl. GST)
- Ground based supervisors - no charge

Please make sure we know if the school will be paying for any adult participants, if they are to pay for themselves, or if you prefer that adults not participate. If we have not been informed otherwise, the cost of any adult participants will be included on the final invoice to the school.

**PLEASE NOTE:** In the case that a student has a special requirement for an adult to participate with them, that adult will be free of charge. Please make sure we have been informed.



# FAQs

## WHAT HAPPENS IF IT'S BAD WEATHER?

Tree Adventures operates in most weather, including rain. Activities remain safe, but students must be dressed appropriately. If you're concerned about the forecast, contact us **by 5pm two days before** your visit to discuss options. If you cancel or reschedule after this and we deem conditions safe, your deposit will be retained. We'll contact you if severe weather is expected.

## WHAT SHOULD WE WEAR?

Wear clothing suitable for exercise outdoors. Long hair must be tied back and a light jacket is recommended when rain is forecast. Closed footwear must be worn.

## CAN WE BRING OUR OWN LUNCH?

Yes, you can bring your own lunch. We do have a small number of snack foods available to purchase onsite, but we recommend students bring plenty to eat and drink. The activities are physically demanding, and breaks are advised to reduce fatigue. There are picnic tables located around the forest and shelters are available to be booked.

## IS DRINKING WATER AVAILABLE ONSITE?

There is no free drinking water onsite, but we do have bottled water available to purchase. There is also a water station available to wash your hands, but this water is not treated so we recommend bringing enough water for your visit.

## IS THERE A MAXIMUM WEIGHT LIMIT?

Yes, the maximum weight limit for participation is 130kgs. No exceptions.

## DO THE STUDENTS NEED TO BE SUPERVISED?

Yes, all students below Year 12 must be actively supervised. For Year 12 and 13 students it is sufficient to have a teacher (18+ years) onsite. Please refer to the supervision ratios on [page 5](#) to ensure the correct number of adults are present.

## CAN WE GET DOWN AT ANY TIME?

Yes, if at any time your students or supervisors encounter difficulty or feel like they can't continue climbing in the trees our specially trained rescue instructors are on hand to assist and lower them to the ground if necessary.

## CAN WE BRING A CAMERA/PHONE?

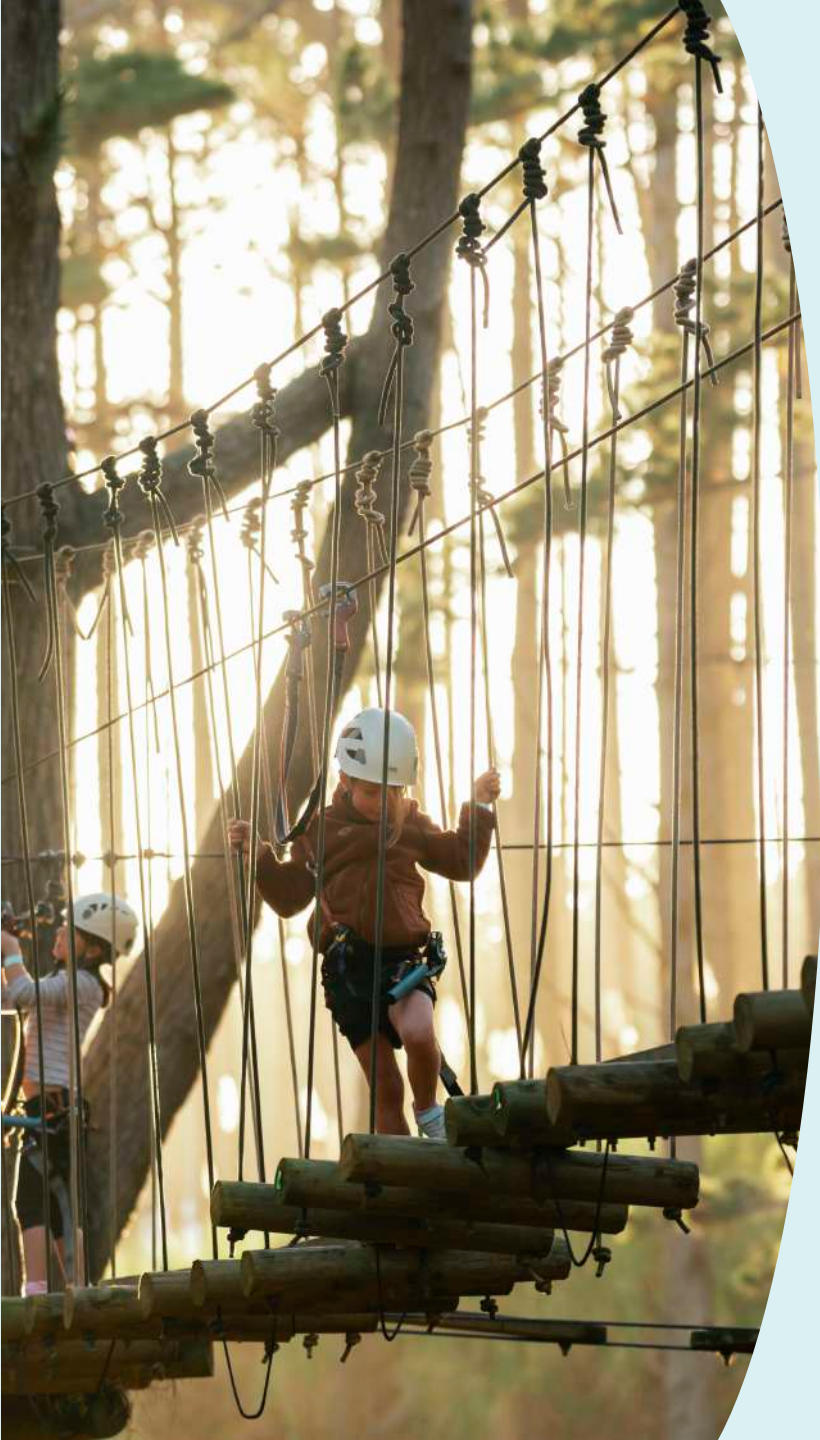
Yes, phones and cameras are permitted but cannot be around your neck or crossbody.

## DO YOU HAVE A MINIMUM GROUP SIZE?

Yes, our minimum school group size is 15 students. If your group is smaller, get in touch as we may be able to combine your booking with another group scheduled for the same day.

*"We have been going to Tree Adventures for many years and we love it. We believe Tree Adventures provides all children with the opportunity to be challenged, to step out of their comfort zones, to help others, build up positive connections with other children, be resilient and persevere in a safe environment. The balance of activities from 'beginner' to 'confident' enables all children to participate, to get involved. We will be coming to Tree Adventures for many years to come." – Jason Lester, Murrays Bay Intermediate*





# CONTACT US

☎ 0800 827 926 | 021 393 701  
✉ [contact@treeadventures.co.nz](mailto:contact@treeadventures.co.nz)  
🌐 [www.treeadventures.co.nz](http://www.treeadventures.co.nz)

# FIND US

Tree Adventures is located on [Boundary Road](#) in Woodhill Forest, north-west of Auckland City.

**PLEASE NOTE:** Our location at Boundary Road is not always recognised by navigation apps and GPS devices, so please enter **Restall Road** and follow our signage from there.

*"Tree Adventures is always a highlight of our EOTC week. The courses offer something for everyone— whether students are building confidence or looking for a serious challenge. The venue is well set up and caters really well for large school groups. Everything is organised efficiently, and the staff are welcoming and professional. It's always rewarding to see students step out of their comfort zones and support each other along the way. It's a well-run, engaging day out that we return to every year." – **Thanh Hoang, Waikowhai Intermediate***

*THANK YOU FOR CONSIDERING TREE ADVENTURES FOR YOUR NEXT EOTC ACTIVITY*